

ON BEHALF OF IGNYTE...

# Welcome!

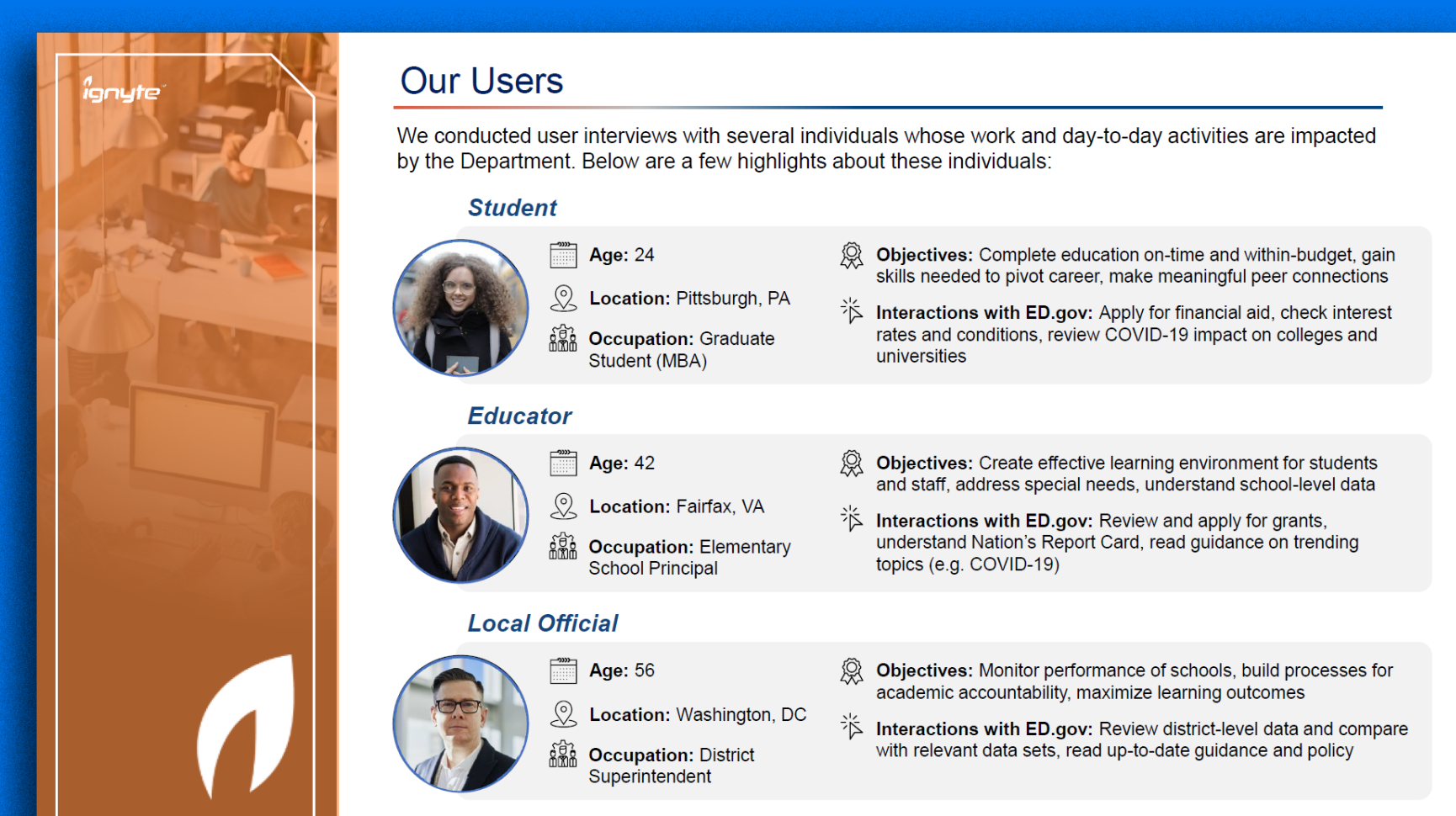
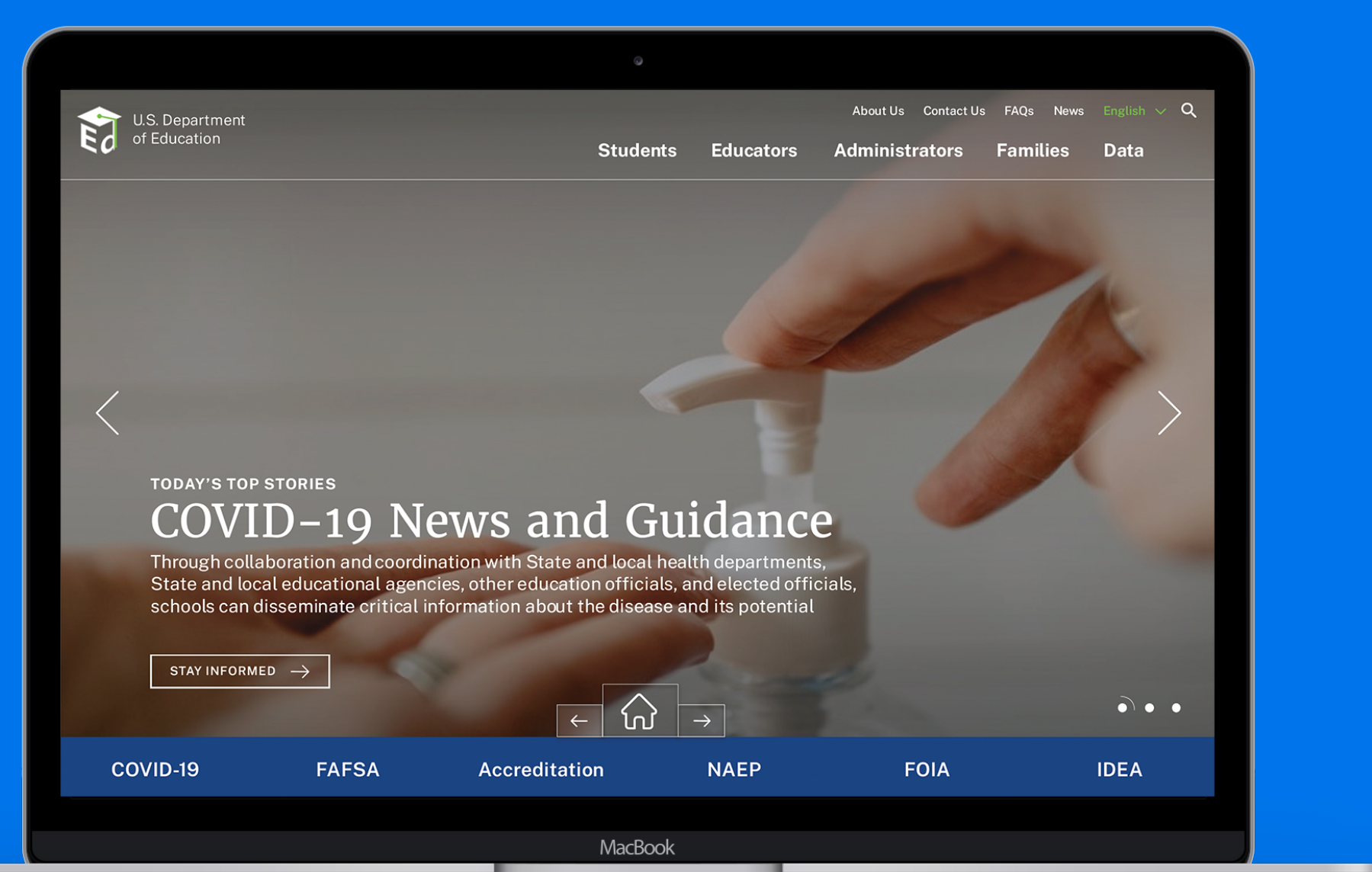
We are honored to present our submission to the ED.gov Redesign Challenge.

We took a user-centric and design-forward approach to reimagine ED's online presence. Our prototype utilizes creative options for layout, typography, animation, and branding to convey ED's mission and evoke feelings of togetherness and community.

## STEP ONE: CONDUCT USER INTERVIEWS

We started by conducting in-depth interviews to learn about users' objectives and workflows. You can find detailed notes and takeaways below.

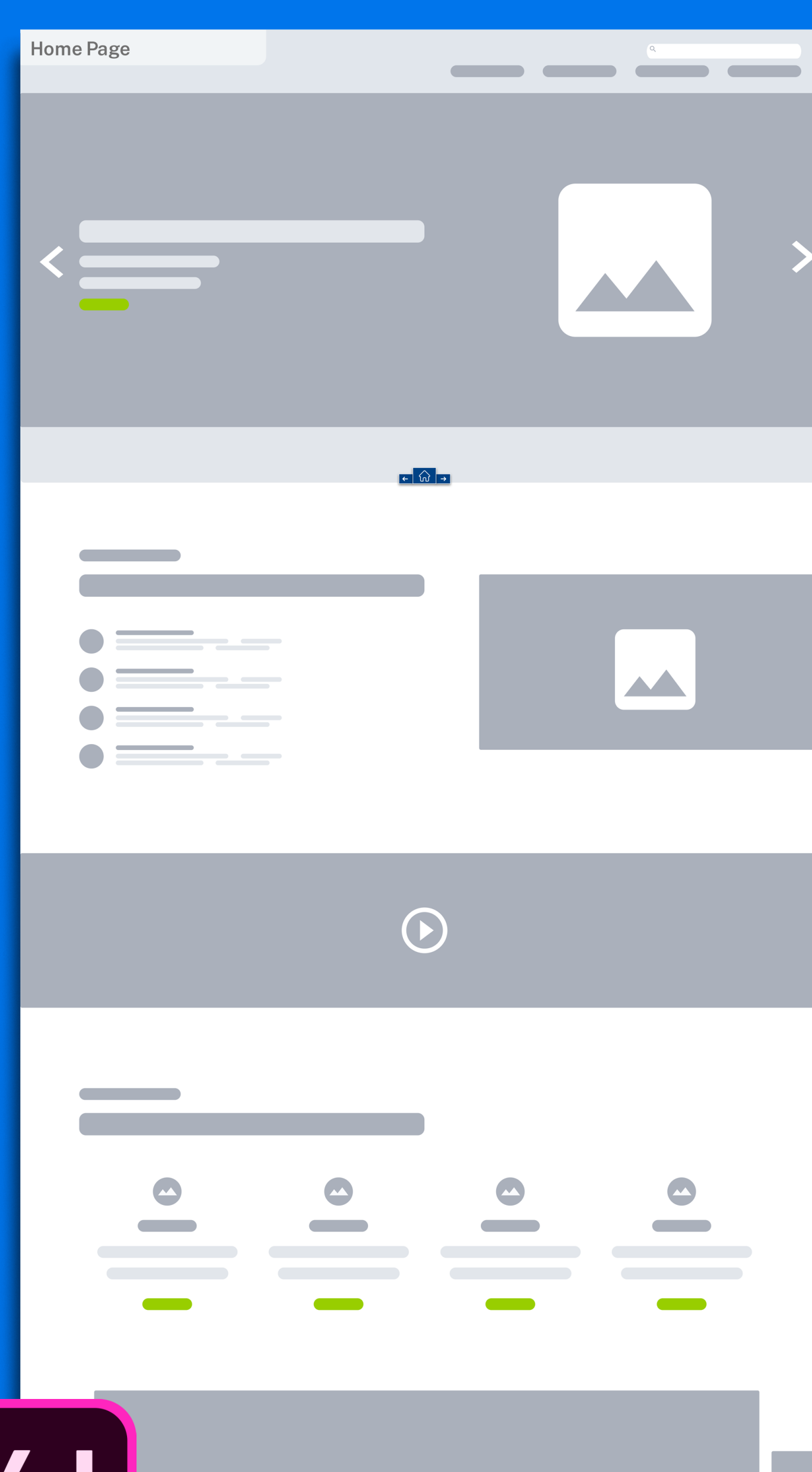
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## STEP TWO: BUILD WIREFRAMES

We created wireframes in Adobe XD to lay out the user interface, tailored towards the Department's audience.

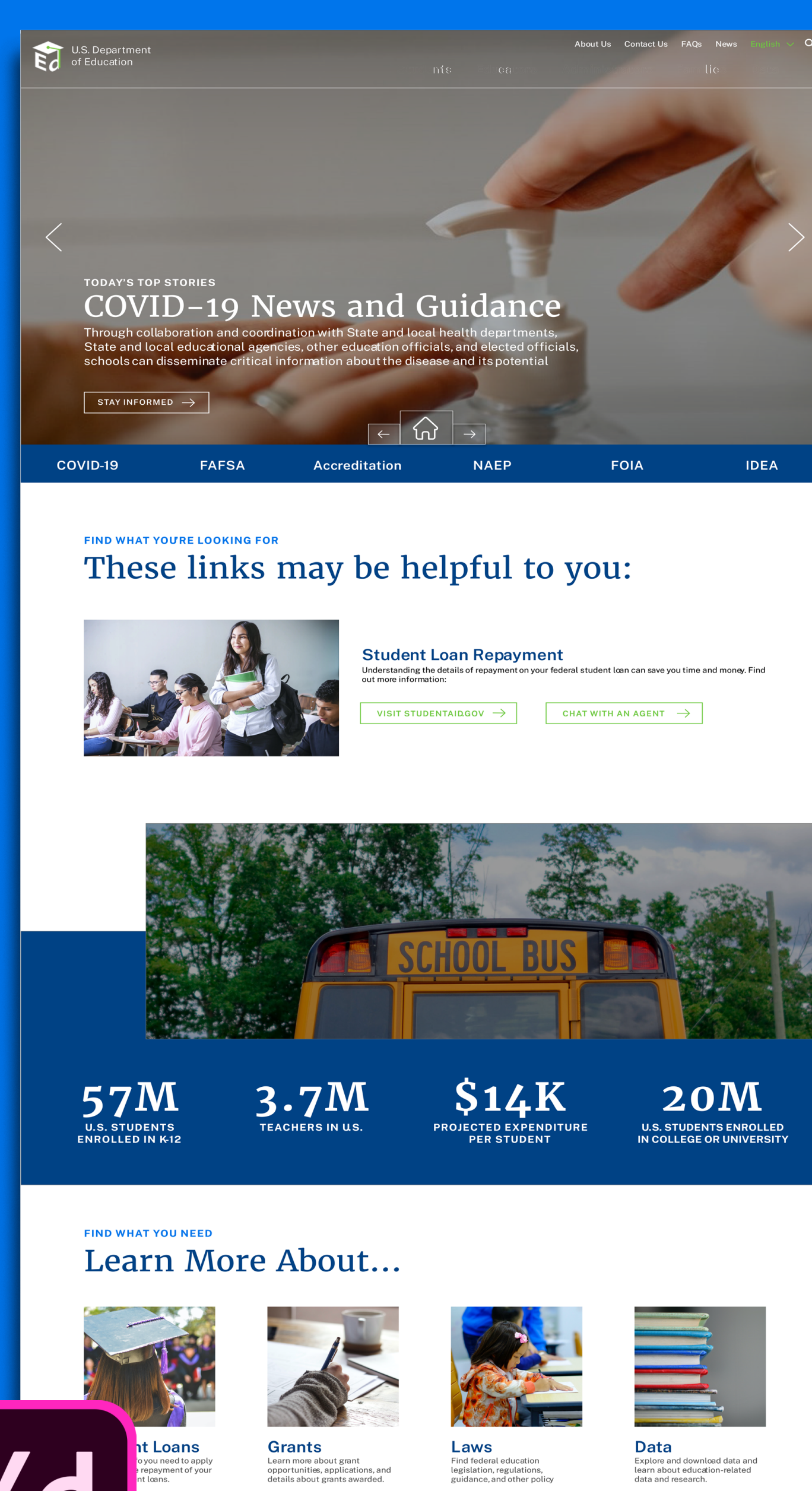
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## STEP THREE: DEVELOP MOCK-UPS

Using the wireframes as a guide, we dove into redesigning the ED.gov website, giving the site a modern feel and brand-driven look. We then conducted usability testing.

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## STEP FOUR: BUILD A PROTOTYPE

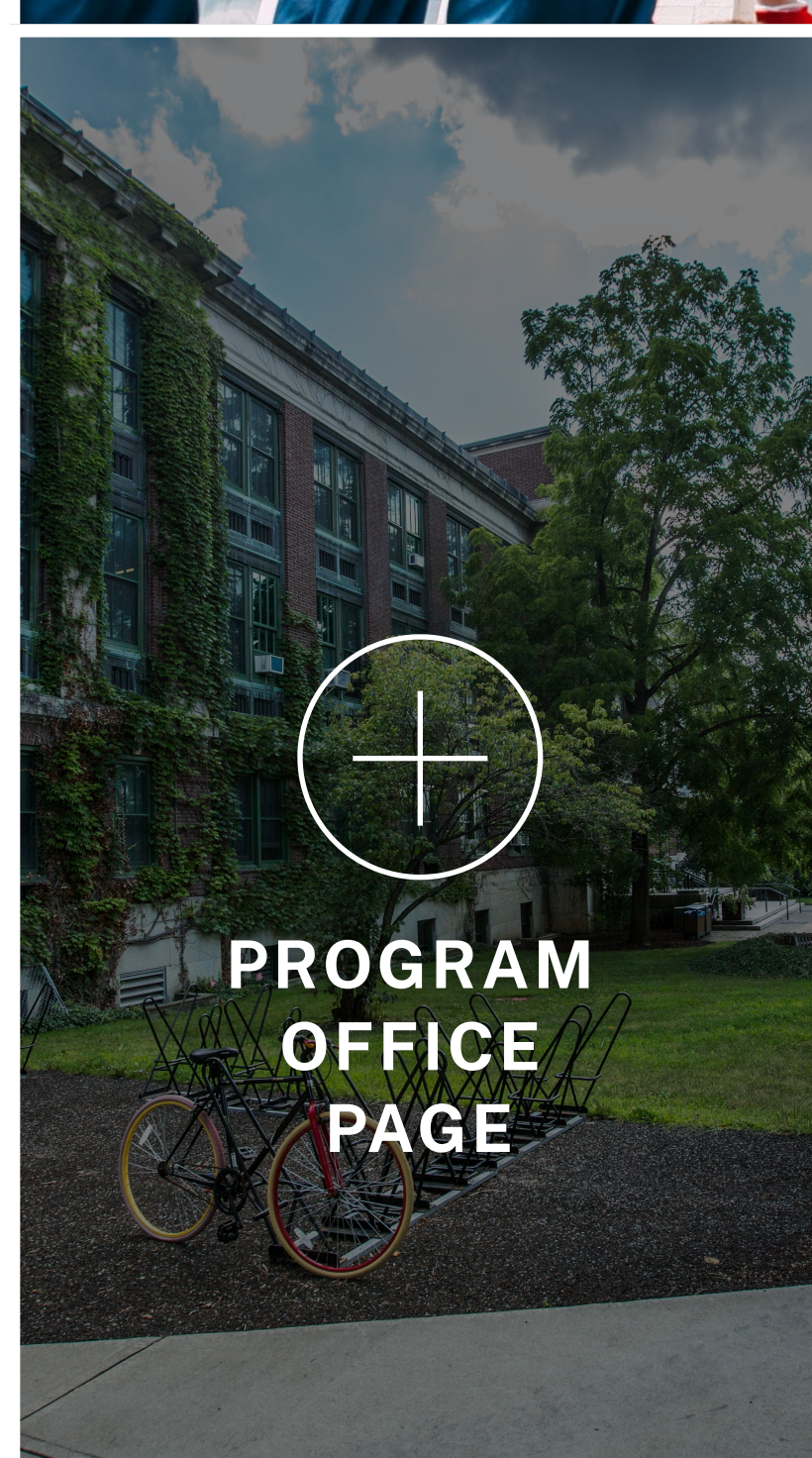
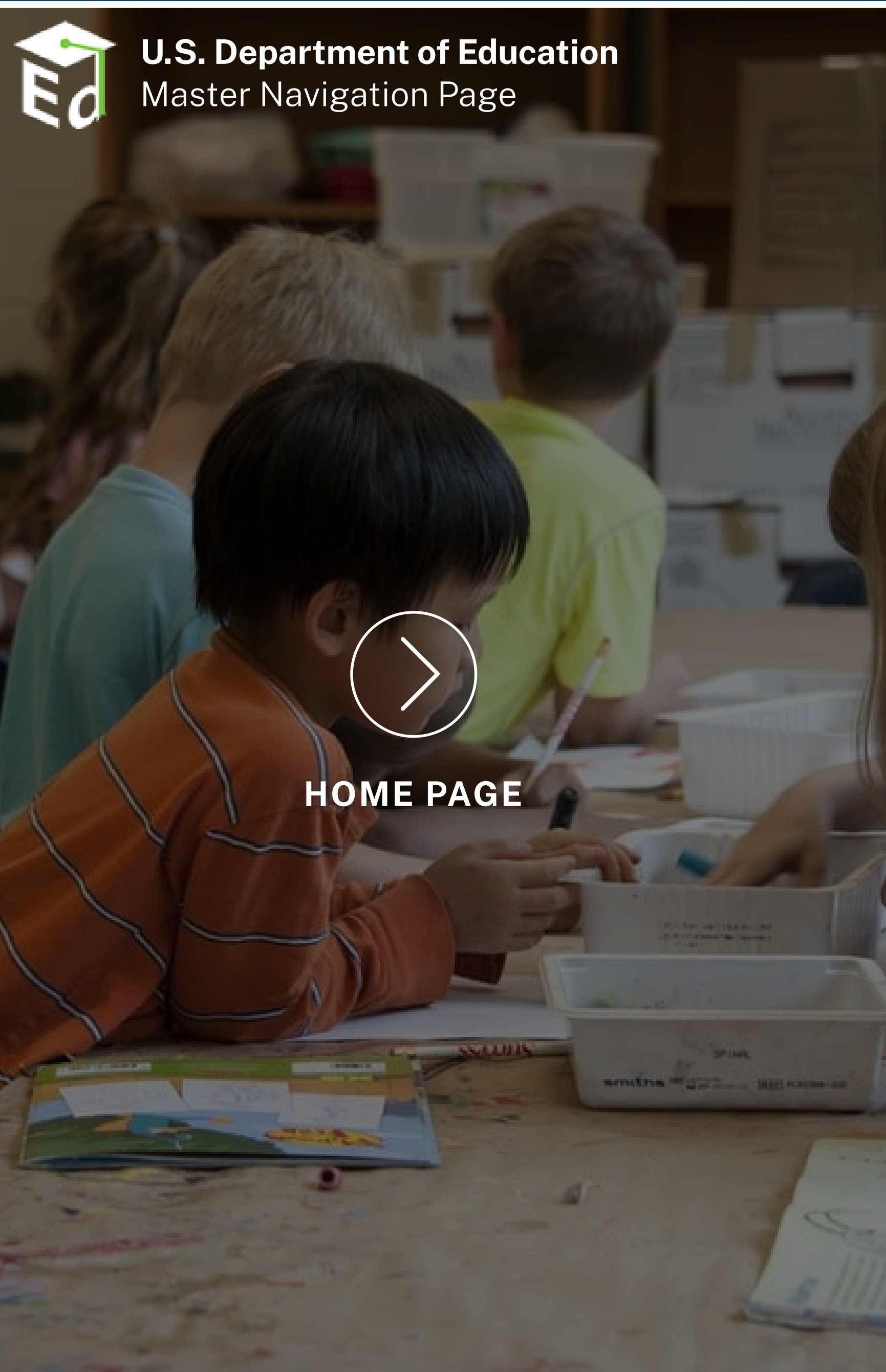
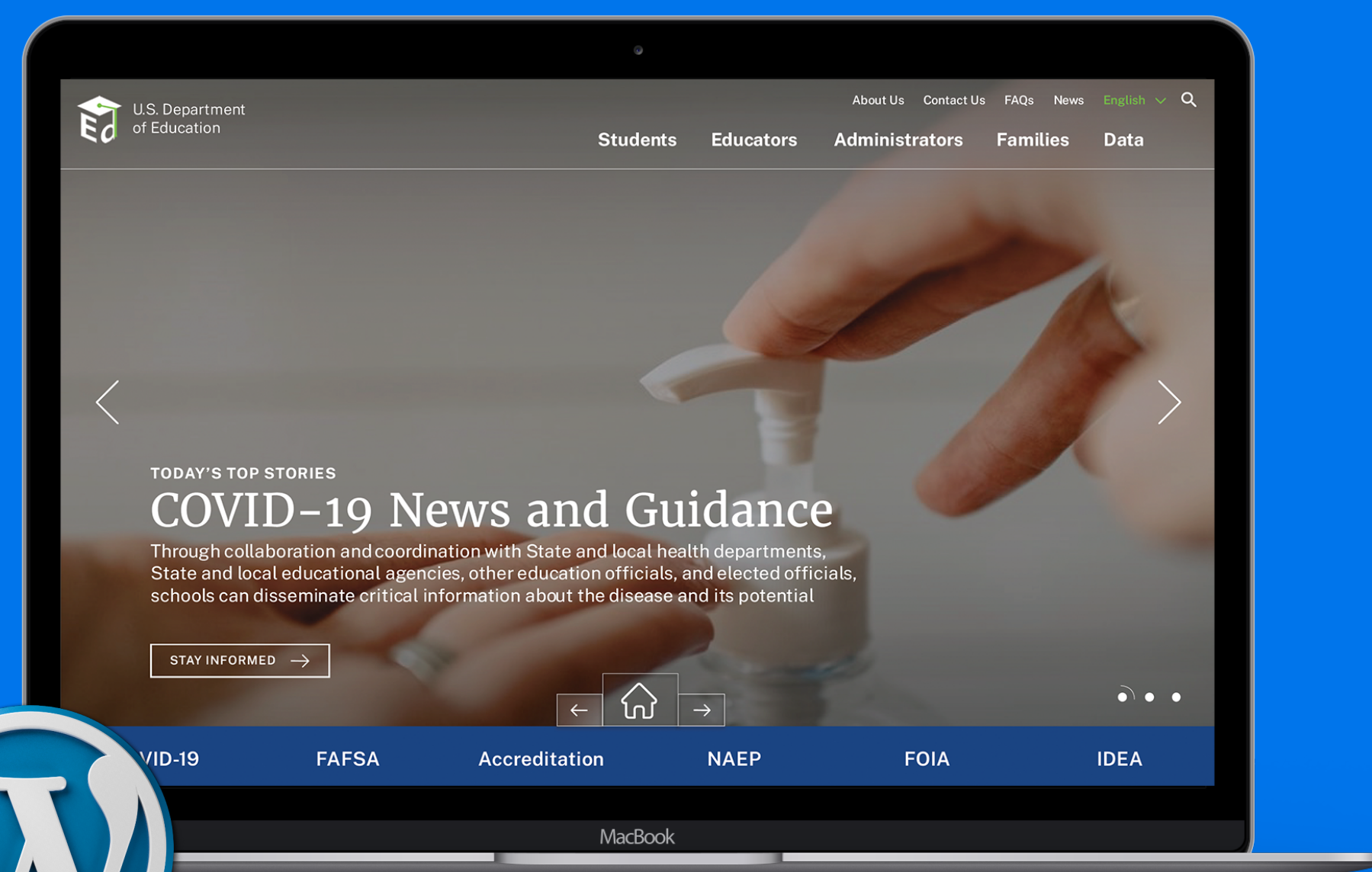
Finally, we transformed the mock-ups into a live, interactive website.

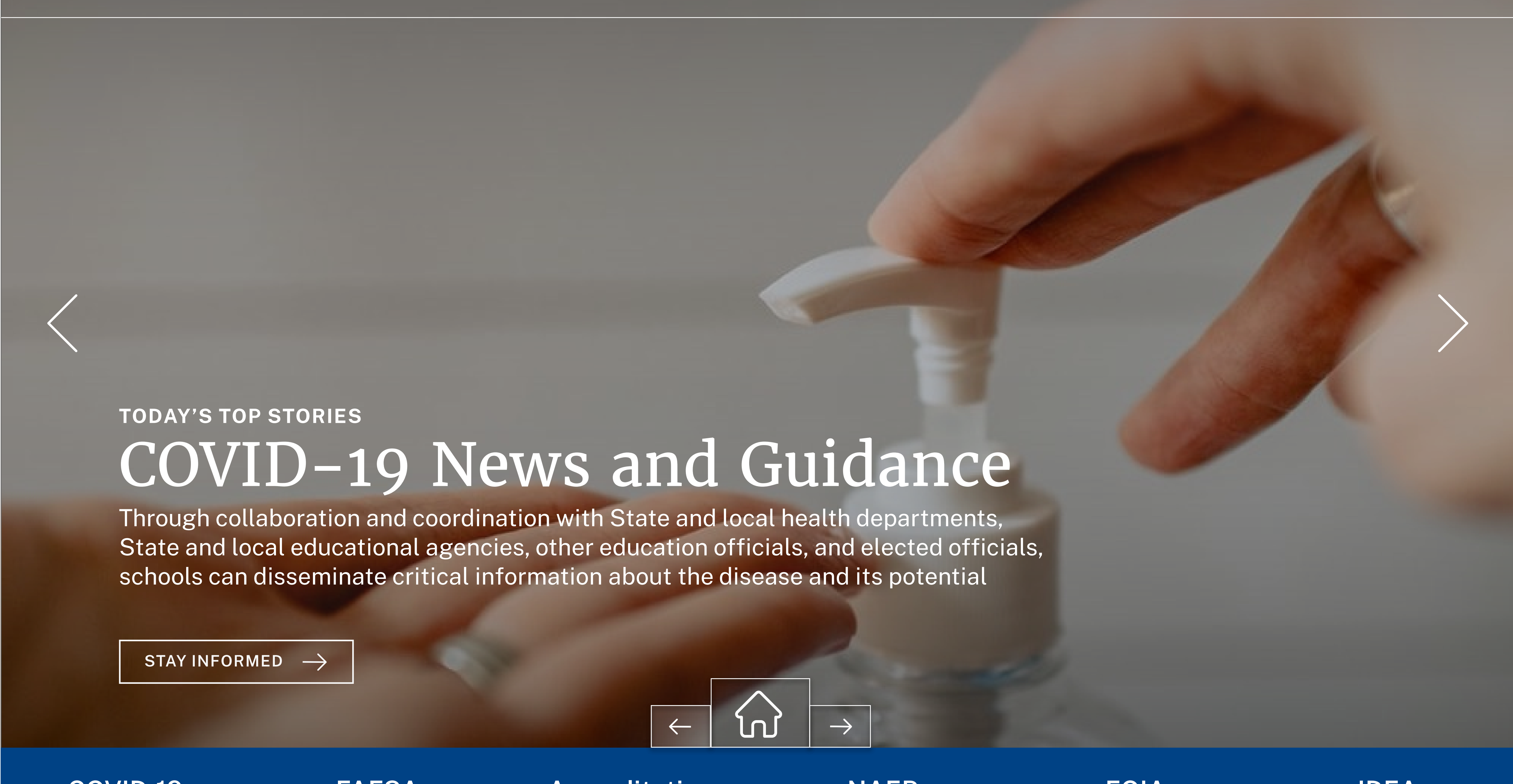
The menu below serves as the master navigation panel that will allow you to explore our prototype, which includes six high-fidelity mockups of pages selected by ED.

We also invite you to watch our short video explaining our user-centric approach and how ED will benefit from the redesigned pages.

As you explore the prototype, use the controls located at the bottom of the page to navigate forward and backward. The home button will direct you back to this page.

Please keep in mind: This is a prototype consisting of six web pages for demonstration purposes, as requested by the Department. Links, navigation, and other interactive elements may not be fully functional.





TODAY'S TOP STORIES

# COVID-19 News and Guidance

Through collaboration and coordination with State and local health departments, State and local educational agencies, other education officials, and elected officials, schools can disseminate critical information about the disease and its potential

[STAY INFORMED →](#)



FIND WHAT YOU'RE LOOKING FOR

## These links may be helpful to you:



### Student Loan Repayment

Understanding the details of repayment on your federal student loan can save you time and money. Find out more information:

[VISIT STUDENTAID.GOV →](#)

[CHAT WITH AN AGENT →](#)

LEARN ABOUT OUR WORK

## How the Department Impacts You



**\$1.47B**  
FORECAST GRANT FUNDING

**10%**  
10 YEAR INCREASE IN AVG. PELL GRANT SIZE

**\$120B**  
FINANCIAL AID PROVIDED ANNUALLY

**\$14K**  
PROJECTED EXPENDITURE PER STUDENT

FIND WHAT YOU NEED

## Learn More About...



### Student Loans

Get all the info you need to apply for or manage repayment of your federal student loans.

[LEARN MORE →](#)



### Grants

Learn more about grant opportunities, applications, and details about grants awarded.

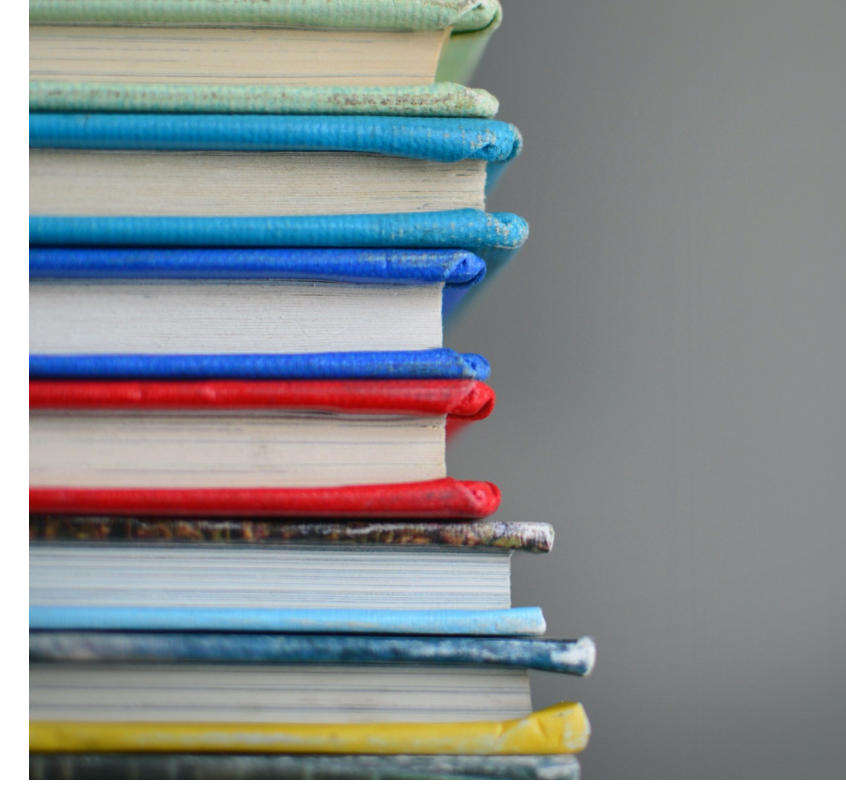
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### Laws

Find federal education legislation, regulations, guidance, and other policy

[LEARN MORE →](#)



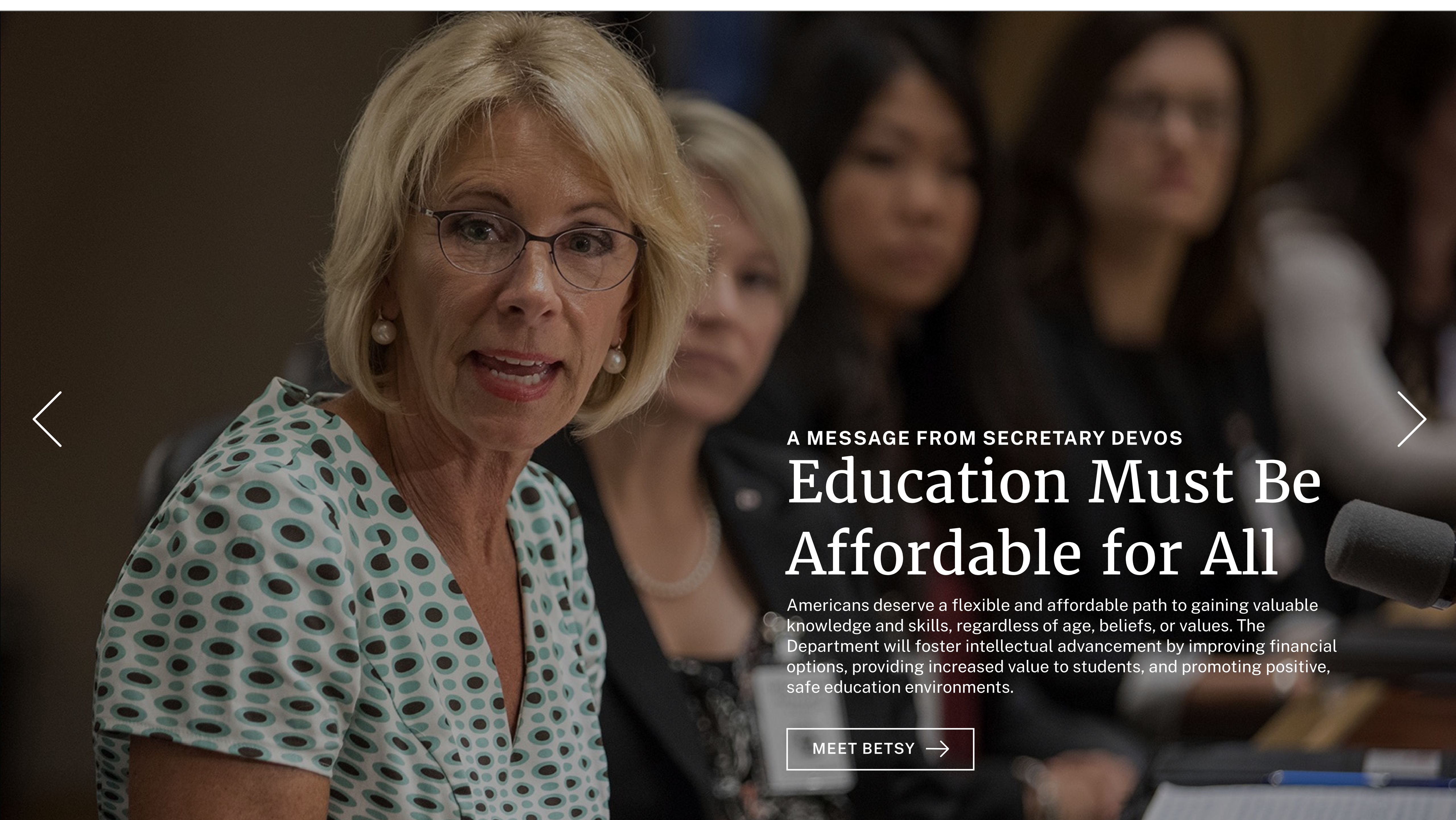
### Data

Explore and download data and learn about education-related data and research.

[LEARN MORE →](#)

HEAR FROM THE SOURCE

## A Message from Secretary DeVos



A MESSAGE FROM SECRETARY DEVOS

# Education Must Be Affordable for All

Americans deserve a flexible and affordable path to gaining valuable knowledge and skills, regardless of age, beliefs, or values. The Department will foster intellectual advancement by improving financial options, providing increased value to students, and promoting positive, safe education environments.

[MEET BETSY →](#)

SEE WHAT'S TRENDING

## Featured Topics

**Education and Freedom Scholarship**  
Empower students and families to choose the best educational setting for them, regardless of location or wage.  
[LEARN MORE →](#)

**Transforming Teaching**  
Join a community of the top teachers, dedicated to better outcomes for students, inside and outside the classroom.  
[LEARN MORE →](#)

**Individuals with Disabilities Education Act (IDEA)**  
Explore resources to improve educational outcomes for infants, toddlers, children, and youth with disabilities.  
[LEARN MORE →](#)

**Family and Community Engagement**  
Make a difference by learning how to bring your passion, talents, and energy to help students in your own neighborhood.  
[LEARN MORE →](#)

**SchoolSafety.gov**  
Download resources to create a safer school where students can thrive and grow to be their truest selves.  
[LEARN MORE →](#)

**Early Learning**  
Support our nation's youngest learners with initiatives that increase access to high quality education programs.  
[LEARN MORE →](#)

STAY IN THE KNOW

## Press Releases

Filter by Topic  Sort By

**Secretary DeVos Expands Second Chance Pell Experiment, More than Doubling Opportunities for Incarcerated Students to Gain Job Related and Earn Postsecondary Credentials**  
  
STUDENT LOANS  
MAY 30, 2020  
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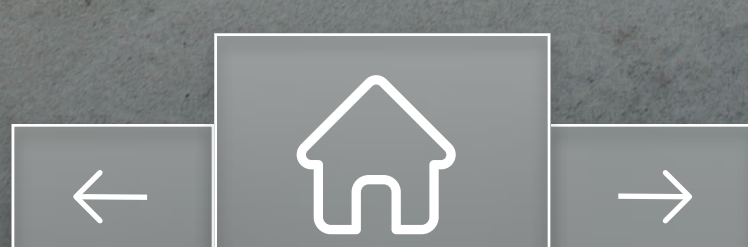
**Secretary DeVos Makes Available Over \$13 Billion in Emergency Coronavirus Relief to Support Continued Education**  
  
GRANTS  
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**Secretary DeVos Releases Statement on 'Inexcusable' NAEP Results**  
  
LAWS  
MARCH 22, 2020  
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ABOUT US / OFFICE FOR THE CIVIL RIGHTS

# Your Right to a Fair and Equal Education



[Introduction](#)

[Organization](#)

[Order of Succession](#)

OFFICE FOR CIVIL RIGHTS

## Introduction

The Assistant Secretary for Civil Rights serves as the principal advisor to the Secretary on civil rights matters. The Office directs, coordinates, and recommends policy for activities that are designed to:



### Prohibit Discrimination

Administer the provisions of legislation and Departmental policy prohibiting discrimination on the basis of race, color, national origin, sex, handicap, or age.



### Facilitate Policy Adoption

Develop and recommend the adoption of regulations and policies of general applicability regarding civil rights.



### Enforce Regulatory Compliance

Conduct investigations and negotiations to secure voluntary compliance and conduct administrative enforcement proceedings to secure compliance with legislative and regulatory civil rights requirements.



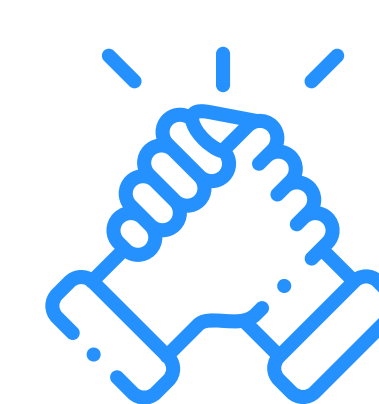
### Conduct Research

Conduct research and surveys on civil rights issues and on the participation of minorities, women, the aged, and handicapped persons in Federally assisted education programs.



### Assist Funding Recipients

Assist recipients of Departmental funding to understand their responsibilities consistent with statutory and regulatory requirements.



### Support Beneficiaries

Assist beneficiaries of programs and activities that receive Departmental funding to understand their rights consistent with statutory and regulatory provisions.

OFFICE FOR CIVIL RIGHTS

## Organization

The Office for Civil Rights is under the supervision of the Assistant Secretary for Civil Rights, who reports to the Secretary and Under Secretary. The Assistant Secretary for Civil Rights provides overall direction, coordination, and leadership to the following major elements:



### Resource Management Group

[LEARN MORE →](#)



### Program Legal Group

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### Enforcement Divisions

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#### Students

- FAFSA
- Student Loans
- Tax Forms

#### Educators

- Early Learning
- ESEA
- Transforming Teaching

#### Administrators

- Grants and Contracts
- FERPA
- IDEA
- College Accreditation

#### Families

- Family and Community Engagement
- SchoolSafety.gov
- Military Families
- Civil Rights

#### Data and Research

- Education Statistics
- Postsecondary Education Data
- ED Data Express
- Nation's Report Card
- What Works Clearinghouse

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ADMINISTRATORS / GRANTS AND CONTRACTS

# Getting Involved in the Federal Work Study Program



[Purpose](#)
[Eligibility](#)
[Funding Status](#)
[Laws, Regulation, and Guidance](#)

CONTACT US: Federal Student Aid Information Center, (800) 433-3243 or (800) 4FED-AID



## PURPOSE

# FWS Program

The FWS Program provides funds for part-time employment to help needy students to finance the costs of postsecondary education. Students can receive FWS funds at approximately 3,400 participating postsecondary institutions.

A participating institution applies each year for FWS funding by submitting a Fiscal Operations Report and Application to Participate (FISAP) to the U.S. Department of Education. Using a statutory formula, the Department allocates funds based on the institution's previous funding level and the aggregate need of eligible students in attendance in the prior year. In most cases, the school or the employer must pay up to a 50 percent share of a student's wages under FWS.

Students may be employed by: the institution itself; a federal, state, or local public agency; a private nonprofit organization; or a private for-profit organization. Institutions must use at least 7 percent of their Work-Study allocation to support students working in community service jobs.

## WHO MAY APPLY

# Eligibility

## Individuals

Students may be employed by: the institution itself; a federal, state, or local public agency; a private nonprofit organization; or a private for-profit organization.

[LEARN MORE →](#)

## Institutions of Higher Education

Institutions of Higher Education may apply for an allocation of funds to be awarded to undergraduate, vocational, and graduate students enrolled or accepted for enrollment at participating schools.

[LEARN MORE →](#)

## AWARDS INFORMATION

# Funding Status

### 2011

2010

2009

2008

2007

### 2011

#### APPROPRIATIONS

Fiscal Year 2011: \$978,531,016

#### AWARDS INFORMATION

**Amount of Aid Available: \$1,168,428,261**

Amount of Aid Available represents the amount of funds awarded to participants in this program. This total may include federal appropriated and institutional matching dollars.

**Number of New Awards Anticipated: 711,588**

**Average New Award: \$1,642**

[CLICK TO EXPAND +](#)

## MORE INFORMATION

# Legislation, Regulations, and Guidance



### Legislation

Higher Education Act of 1965, as amended, Title IV, Part C; 42 U. S. C. 2751-2756b.

[LEARN MORE →](#)



### Regulations

34 CFR 673 and 34 CFR 675 provide instruction and clarity on the Federal Work Study program.

[LEARN MORE →](#)



### Guidance

The Federal Work Study program is a combined effort from multiple entities. Find the latest guidance.

[LEARN MORE →](#)

#### Students

FAFSA  
Student Loans  
Tax Forms

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Early Learning  
ESEA  
Transforming Teaching

#### Administrators

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FERPA  
IDEA  
College Accreditation

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STUDENTS / STUDENT LOANS

# Apply For and Manage Your Educational Funding



[Interactive Quiz](#)

[For New Loan Seekers](#)

[For Existing Loan Holders](#)

FIND WHAT YOU'RE LOOKING FOR

## Answer a few questions to find what you're looking for

**1: Do you already have a loan?** Question 1 of 2

- Yes
- No

FIND WHAT YOU NEED

## Resources for New Loan

**Loan Types**  
Find information about Pell grants, direct loans, Parent PLUS loans, and other financial options.

[LEARN MORE →](#)

**Eligibility**  
Understand how you may qualify for federal student aid, including special grants.

[LEARN MORE →](#)

**FAFSA**  
Apply for financial aid using the Free Application for Federal Student Aid (FAFSA).

[LEARN MORE →](#)

**Estimates**  
Explore the FAFSA4caster and receive personalized options for paying for college.

[LEARN MORE →](#)

FIND WHAT YOU NEED

## Resources for Existing Loans

**Repaying**  
Learn how you can responsibly pay for your federal student loans, as well as alternative payment options.

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**Forgiveness**  
Read about how you can qualify for loan forgiveness during extraordinary scenarios.

[LEARN MORE →](#)

**Consolidation**  
Never miss a payment. Combine existing loans to make payment easier than ever.

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**Deferment**  
Get information about how your loan payments can be deferred for special circumstances.

[LEARN MORE →](#)

**Defaults**  
Understand your options when difficult situations arise. Your education is a top priority.

[LEARN MORE →](#)

**Cancellation**  
Find out what to do and how to inform servicers if you need to cancel your loans.

[LEARN MORE →](#)

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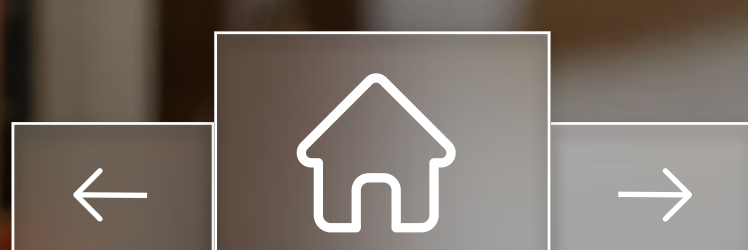


Up-to-Date COVID-19 News

Click this banner to read the latest guidance for your families and communities.

NEWS

The Latest Information on Education



Press Releases On the Blog Secretary's Speeches

STAY IN THE KNOW

Press Releases

Filter by Topic -Select-

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Secretary DeVos Releases Statement on 'Inexcusable' NAEP Results
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HEAR FROM THE SOURCE

Secretary's Speeches

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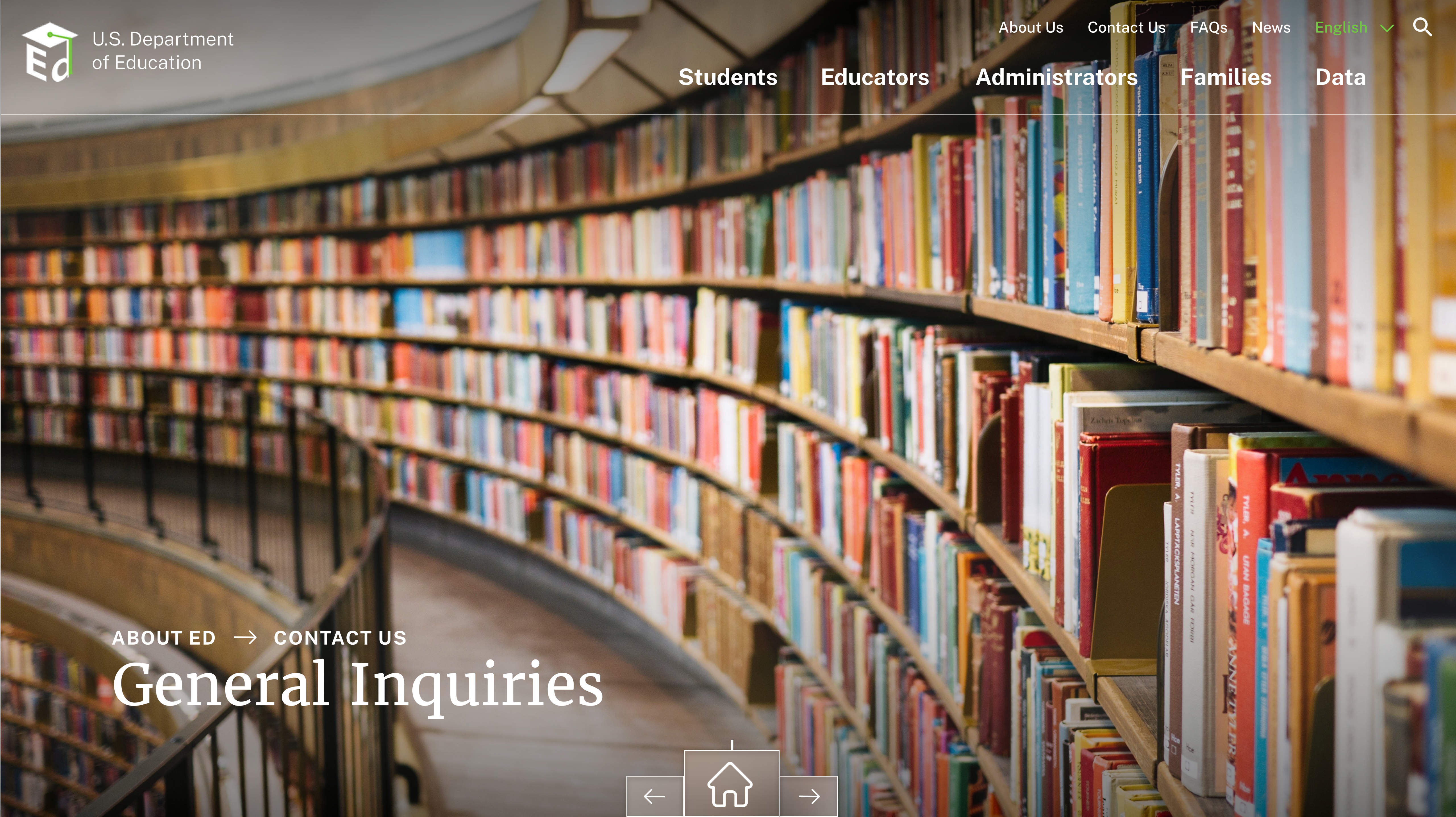
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# General Inquiries



[Financial Aid](#) [Fraud, Waste, and Abuse](#) [Publications](#) [Research and Statistics](#) [Civil Rights](#)

## WE WANT TO HEAR FROM YOU

# For general inquiries and questions about the Department or education policy

- Phone**  
1-800-USA-LEARN  
(1-800-872-5327)
- Mailing Address**  
U.S. Department of Education  
400 Maryland Avenue, SW  
Washington, D.C. 20202
- Ask A Question**  
[www.ed.gov/answers](http://www.ed.gov/answers)

## Financial Aid Information

- Federal Student Aid Information Center**  
Get information about federal student aid programs, help with completing the Free Application for Federal Student Aid, or general information about your current federal student loans

**1-800-4FED-AID**  
**(1-800-433-3243)**  
TTY: 1-800-730-8913
- Defaulted Loans**  
Borrowers whose loans are in default and debt collection services

**1-800-621-3115 or**  
**Federal Relay Service**
- Loan Consolidation**  
For questions about loan consolidation before you apply

**1-800-557-7394**  
TTY: 1-800-557-7395

## Fraud, Waste and Abuse

- The Office of the Inspector General (OIG) investigates fraud, waste, or abuse involving:
- 01 Federal student aid funds
  - 02 lending institutions and collection agencies
  - 03 Department of Education funds or programs (and funding recipients) contractors or employees
  - 04 Anyone having such knowledge should contact us. Complaints may be submitted anonymously via the online complaint form, facsimile or U.S. Postal mail.
- 1-800-MIS-USED**  
**(1-800-647-8733)**
- [File a complaint](#)
- Anyone having such knowledge should contact us. Complaints may be submitted anonymously via the online complaint form, facsimile or U.S. Postal mail.

## Publications

- The Education Publications Center (ED Pubs) is the Department's one-stop center for access to ED information products, including publications, videos, brochures, posters, and other mailings.
- 1-877-4-ED-PUBS**  
**(877-433-7827)**
- Se habla español  
TTY: 1-877-576-7734
- [Use the ED Pubs On-Line Ordering System](#)
- [edpubs@edpubs.ed.gov](mailto:edpubs@edpubs.ed.gov)

## Research and Statistics

- National Library Of Education**  
The National Library of Education in the Institute of Education Sciences maintains a telephone line staffed by trained information specialists. Members of the public, including educators and researchers, typically call this number for information about education statistics and education research information.

**202-205-5015**

[AskaLibrarian@ed.gov](mailto:AskaLibrarian@ed.gov)
- Educational Resources Information Center**  
The Educational Resources Information Center (ERIC) is an internet-based digital library of education research and information. It provides access to bibliographic records of journal and non-journal literature and a growing collection of materials in Adobe PDF format.

**1-800-LET-ERIC**

[eric.ed.gov](http://eric.ed.gov)

## Civil Rights Hotline

- Call the Office for Civil Rights (OCR) at 1-800-421-3481 to report any educational discrimination on the basis of race, sex, disability, etc., request information on civil rights compliance programs, procedures for filing discrimination complaints, or access to civil rights regulatory and policy documents.
- 1-800-421-3481**
- [ocr@ed.gov](mailto:ocr@ed.gov)

## Federal Relay Service

- TTY / ASCII (American Standard Code For Information Interchange)**  
(800) 877-8339
- VCO (Voice Carry Over)**  
(877) 877-6280
- Speech-To-Speech**  
(877) 877-8982
- Spanish**  
(800) 845-6136
- Voice**  
(866) 377-8642
- Telebraille**  
(866) 893-8340
- Customer Service (Voice/TTY, ASCII And Spanish)**  
(800) 877-0996